IMQ
www.imq.it

CISQ is a member of
IQNET
The International Certification Network
www.iqnet-certification.com

CERTIFICATE N.
CERTIFICADO N. **1578.2022**

WE HEREBY CERTIFY THAT THE ENVIRONMENTAL MANAGEMENT SYSTEM OPERATED BY
CERTIFICA QUE EL SISTEMA DE GESTIÓN MEDIOAMBIENTAL DE

MR INFORMÁTICA, SL.

C/ OCHANDIANO N. 8 PLANTA 1 - 28023 MADRID SPAIN

SITI / *CENTROS DE*

C/ OCHANDIANO N. 8 PLANTA 1 - 28023 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / *REÚNE LOS REQUISITOS DE LA NORMA*

ISO 14001:2015

FOR THE FOLLOWING ACTIVITIES / *PARA LAS SIGUIENTES ACTIVIDADES*

Technical support services and technical assistance
in computer software for open architectures
*Servicios de soporte técnico y asistencia técnica en
software informático para arquitecturas abiertas*

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
*EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN*

DATE:

FIRST CERTIFICATION *PRIMERA CERTIFICACIÓN*	CURRENT ISSUE *EMISION ACTUAL*	EXPIRY *VÁLIDO HASTA*
2011-05-30	2026-01-09	2029-02-23

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

First certification date is related to issue date of another Certification Body

IAF: 33

ACCREDIA
00013

CISQ
www.cisq.com
CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/IMQ has issued an IQNET recognized certificate that the organization:

MR INFORMÁTICA, SL.

C/ OCHANDIANO N. 8 PLANTA 1 - 28023 MADRID SPAIN

has implemented and maintains a
Environmental Management System

for the following scope:

**Technical support services and technical assistance
in computer software for open architectures**

which fulfils the requirements of the following standard:

ISO 14001:2015

Issued on:	**2026/01/09**
Expires on:	**2029/02/23**

Registration Number: **IT-139186-1578.2022**

Alex Stoichitoiu
President of IQNET

Mario Romersi
President of CISQ

CISQ

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IMQ

www.imq.it

CERTIFICATE N.
CERTIFICADO N. **0072.2023**

WE HEREBY CERTIFY THAT THE SERVICE MANAGEMENT SYSTEM OPERATED BY
CERTIFICA QUE EL SISTEMA DE GESTIÓN DE SERVICIOS DE

MR INFORMÀTICA, SL.

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

OPERATIVE UNITS / *INSTALACIÓN DE*

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / *REÚNE LOS REQUISITOS DE LA NORMA*

ISO/IEC 20000-1:2018

FOR THE FOLLOWING ACTIVITIES / *PARA LAS SIGUIENTES ACTIVIDADES*

Prestación de los servicios de asistencia técnica, mediante la asignación de personal
cualificado a organizaciones públicas, llevando a cabo su gestión y seguimiento en los
ámbitos de: Asistencia técnica para el soporte a sistemas. Asistencia técnica para la
atención y soporte a usuarios (Helpdesk). Asimismo, realización de consultoría
TIC y de seguridad, junto a auditorías técnicas y de cumplimiento.
*Provision of technical assistance services, through the assignment of qualified personnel to public
organizations, carrying out their management and monitoring in the areas of: Technical assistance
for systems support. Technical assistance for customer service and support (Helpdesk).
ICT and security consultancy, along with technical and compliance audits.*

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
*EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN*

DATE:	FIRST CERTIFICATION *PRIMERA CERTIFICACIÓN* 2017-03-28	CURRENT ISSUE *EMISION ACTUAL* 2026-03-11	EXPIRY *VÁLIDO HASTA* 2029-03-11

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

First certification date is related to issue date of another Certification Body

IAF: 33

The validity of the certificate is submitted to annual audit and a reassessment
of the entire management System within three years
*La validez del certificado está sujeta a auditorías anuales y a la recercertificación
completa del Sistema de Gestión con una periocidad trienal*

ACCREDIA
00013

IMQ

www.imq.it

CERTIFICATE N.
CERTIFICADO N. 0071.2023

WE HEREBY CERTIFY THAT THE INFORMATION SECURITY MANAGEMENT SYSTEM OPERATED BY
CERTIFICAMOS QUE EL SISTEMA DE GESTIÓN DE LA SEGURIDAD DE LA INFORMACIÓN DE

MR INFORMÀTICA, SL.

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

OPERATIVE UNITS / *INSTALACIÓN DE*

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / *REÚNE LOS REQUISITOS DE LA NORMA*

ISO/IEC 27001:2022

FOR THE FOLLOWING ACTIVITIES / *PARA LAS SIGUIENTES ACTIVIDADES*

Prestación de los servicios de asistencia técnica, mediante la asignación de personal cualificado a organizaciones públicas, llevando a cabo su gestión y seguimiento en los ámbitos de: Asistencia técnica para el soporte a sistemas. Asistencia técnica para la atención y soporte a usuarios (Helpdesk). Asimismo, realización de consultoría TIC y de seguridad, junto a auditorías técnicas y de cumplimiento.
Declaración de Aplicabilidad COMR93DA001.02 de fecha 29/12/2025
Provision of technical assistance services, through the assignment of qualified personnel to public organizations, carrying out their management and monitoring in the areas of: Technical assistance for systems support. Technical assistance for customer service and support (Helpdesk). ICT and security consultancy, along with technical and compliance audits.
SoA COMR93DA001.02 dated 29/12/2025

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN

DATE:	FIRST CERTIFICATION *PRIMERA CERTIFICACIÓN*	CURRENT ISSUE *EMISION ACTUAL*	EXPIRY *VÁLIDO HASTA*
	2009-08-03	2026-02-26	2029-03-11

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

First certification date is related to issue date of another Certification Body

ACCREDIA
MANAGEMENT SYSTEM CERTIFICATION

00013

IAF: 33

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CERTIFICATE N.
CERTIFICADO N. **0069.2023**

WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY
CERTIFICA QUE EL SISTEMA DE GESTIÓN DE CALIDAD DE

MR INFORMÀTICA, SL.

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

OPERATIVE UNITS / *INSTALACIÓN DE*

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / *REÚNE LOS REQUISITOS DE LA NORMA*

ISO 9001:2015

FOR THE FOLLOWING ACTIVITIES / *PARA LAS SIGUIENTES ACTIVIDADES*

Provision of technical assistance services, through the assignment of qualified personnel to public organizations, carrying out their management and monitoring in the areas of: Technical assistance for systems support. Technical assistance for customer service and support (Helpdesk). ICT and security consultancy, along with technical and compliance audits.
Prestación de los servicios de asistencia técnica, mediante la asignación de personal cualificado a organizaciones públicas, llevando a cabo su gestión y seguimiento en los ámbitos de: Asistencia técnica para el soporte a sistemas. Asistencia técnica para la atención y soporte a usuarios (Helpdesk). Asimismo, realización de consultoría TIC y de seguridad, junto a auditorías técnicas y de cumplimiento.

Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization
Cualquier aclaración adicional relativa a la aplicación de la norma ISO 9001:2015, puede obtenerse consultando a la organización

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
*EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN*

DATE:	FIRST CERTIFICATION *PRIMERA CERTIFICACIÓN*	CURRENT ISSUE *EMISION ACTUAL*	EXPIRY *VÁLIDO HASTA*
	2004-12-27	2026-01-15	2029-04-04

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

First certification date is related to issue date of another Certification Body

ACCREDIA
00013

IAF: 33

The validity of the certificate is submitted to annual audit and a reassessment of the entire management System within three years
La validez del certificado está sujeta a auditorías anuales y a la recercertificación completa del Sistema de Gestión con una periodicidad trienal

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CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale. CISQ is the Italian Federation of management system Certification Bodies.

Certificate

Building trust together.

CISQ/IMQ has issued an IQNET recognized certificate that the organization:

MR INFORMÀTICA, SL.

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C - 28023 MADRID SPAIN

has implemented and maintains a
Quality Management System

for the following scope:

Provision of technical assistance services, through the assignment of qualified personnel to public organizations, carrying out their management and monitoring in the areas of: Technical assistance for systems support. Technical assistance for customer service and support (Helpdesk). ICT and security consultancy, along with technical and compliance audits

which fulfils the requirements of the following standard:

ISO 9001:2015

Issued on:	**2026/01/15**
Expires on:	**2029/04/04**

Registration Number: **IT-139228-0069.2023**

Alex Stoichitoiu
President of IQNET

Mario Romersi
President of CISQ

CISQ

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CERTIFICATE N.
CERTIFICADO N. **0631.2025**

WE HEREBY CERTIFY THAT THE MANAGEMENT SYSTEM OPERATED BY
CERTIFICA QUE EL SISTEMA DE GESTIÓN DE

MR INFORMATICA, S.L.

C/ OCHANDIANO, ED. 8 PLANTA 1 PUERTA C - 28023 MADRID SPAIN

OPERATIVE UNITS / *INSTALACIÓN DE*

C/ OCHANDIANO, ED. 8 PLANTA 1 PUERTA C - 28023 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / *REÚNE LOS REQUISITOS DE LA NORMA*

ISO 22301:2019

FOR THE FOLLOWING ACTIVITIES / *PARA LAS SIGUIENTES ACTIVIDADES*

Prestación de los servicios de asistencia técnica, mediante la asignación de personal
cualificado a organizaciones públicas, llevando a cabo su gestión y seguimiento en los
ámbitos de: Asistencia técnica para el soporte a sistemas; Asistencia técnica para la
atención y soporte a usuarios (Helpdesk); Asimismo, realización de consultoría
TIC y de seguridad, junto a auditorías técnicas y de cumplimiento
Provision of technical assistance services, through the assignment of qualified personnel
to public organizations, carrying out their management and monitoring in the areas of:
Technical assistance for systems support; Technical assistance for customer service and support
(Helpdesk); ICT and security consultancy, along with technical and compliance audits

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN

DATE: | FIRST CERTIFICATION | CURRENT ISSUE | EXPIRY
| *PRIMERA CERTIFICACIÓN* | *EMISION ACTUAL* | *VÁLIDO HASTA*
| 2025-04-24 | 2025-04-24 | 2028-04-23

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

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TESTING · INSPECTION · CERTIFICATION

Se certifica que la empresa

MR INFORMÁTICA S.L.

C/ Ochandiano, Edificio 8, 1ª Planta, Of. C
28023 Madrid

Es conforme a la norma

ISO 53800:2024

Para el siguiente alcance:

Gestión de la organización, en la promoción e implementación de la igualdad de género y el empoderamiento de las mujeres

**03	07	2025**	**03	07	2025**	**02	07	2028**
Primera emisión	Emisión actual	Fecha de caducidad

Alejandro García
Director General

La validez del presente certificado se encuentra subordinada a la revisión de las auditorías anuales y a la recertificación del sistema con una periodicidad trienal según el procedimiento y reglamento de certificación de IMQ

IMQ IBERICA S.L.
AN IMQ GROUP COMPANY

Sede central

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28006 Madrid

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www.imqiberica.com

Consultar
Validez

ITALY | CHINA | GERMANY | POLAND | **SPAIN** | TURKEY | UNITED ARAB EMIRATES | UNITED KINGDOM | INDIA

EXCELLENCE
CERTIFICATE

Issued to:

MR INFORMATICA, S.L.

C/ OCHANDIANO ED. 8, PLANTA 1, PUERTA C
28023 MADRID SPAIN

For the achievement of following accredited certification standards:

IMQ CERTIFIED
MANAGEMENT SYSTEMS

ISO 9001 Quality	*Cert. No. 0069.2023*
ISO 14001 Environmental	*Cert. No. 1578.2022*
ISO/IEC 20000-1 Service Management	*Cert. No. 0072.2023*
ISO/IEC 27001 Information Security	*Cert. No. 0071.2023*
ISO 22301 Business Continuity	*Cert. No. 0631.2025*

Activity:

Provision of technical assistance services, through the assignment of qualified personnel to public organizations, carrying out their management and monitoring in the areas of: Technical assistance for systems support. Technical assistance for customer service and support (Helpdesk). ICT and security consultancy, along with technical and compliance audits.

First issue: 2023-05-11   Current issue: 2026-01-21

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Management Systems Division – Flavio Ornago

This document is valid within the limits
Indicated in the above certificates.
For information concerning this certificate
and details of above certificates, contact:
certificazione.csq@imq.it

IMQ